

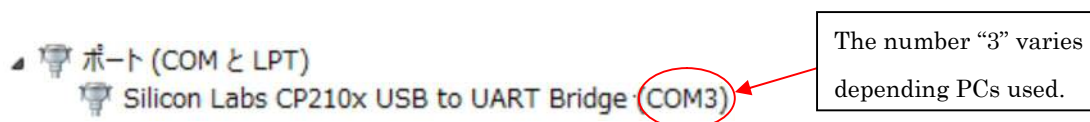
Please refer to the following procedure when the equipment does not operate properly:

1. Check the USB driver.

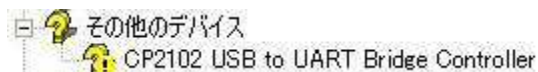
If a message “After installing the driver, Please try again” is shown on the PC screen, check to see if the USB driver has been installed successfully.

- ① Turn OFF the power of the Tesla meter and connect the USB cable to the digital output USB port of the Tesla meter and the USB port of the PC.

In “Device Manager” of the PC, check to see if the following is shown in “Port (COM and LPT)”:



- ② If in “Other Devices”, the following is shown, select “Driver Update” in “Property” in “CP21202 USB...” to update the USB driver.

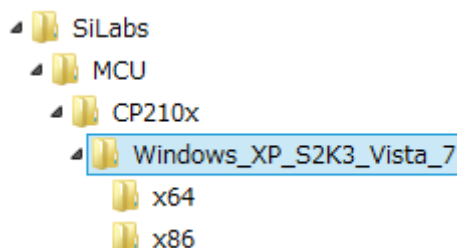


Select “Find the Best Driver in the Following Place” (Browse my computer for driver software) and specify the USB driver folder.




Do not perform automatic detection of hardware (driver software).

The USB driver is located in the “x64” (64-bit PC) or “x86” (32-bit PC) folder.

If the “x64” (x86) folder cannot be selected, or, even if the “x64” (x86) folder can be selected, but the problem cannot be solved, select the “Windows_XP_S2K3_Vista_7” folder immediately above the “x64” and “x86” folders.

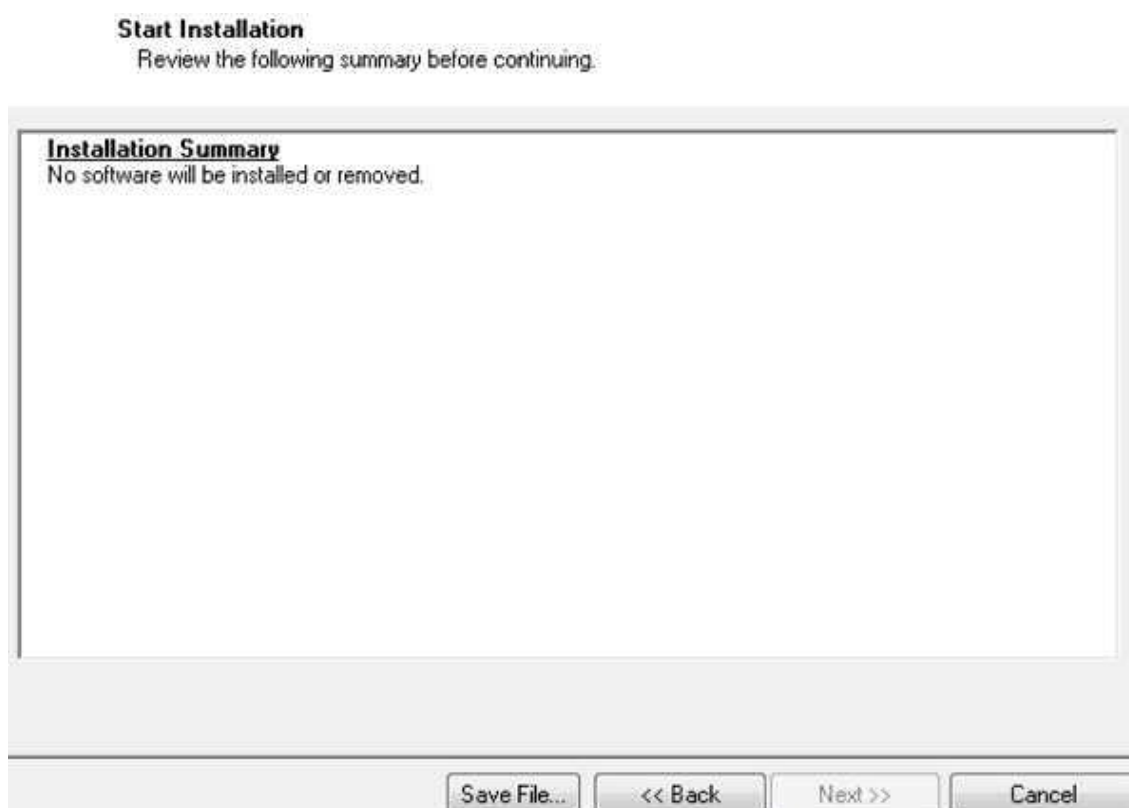


- ③ If the following software is not present in the “x64”/“x86” folder, the USB driver will not be installed successfully and a message “After installing the driver, Please try again” will be shown on the PC screen. Referring to 3. The software has not been unzipped, install it again.

 silabenm.sys
 silabser.sys
 WdfCoInstaller01009.dll

2. Installation does not proceed.

If during installation, the following message is shown and installation does not proceed, it is possible that a folder that will be created by installation exists already.



- ① Do not connect the Tesla meter and the PC.

Select “MG-801pro” and “Silicon Laboratories CP210x VCP Drivers for Windows XP/2003 Server/Vista/7” in “Add or Remove Programs” (Programs and Functions) and uninstall the existing folder.

- ② If the following folders are present, remove them:

- The “MG-801pro” folder must not be present just below the C drive. (C:\MG-801pro)
- The “SiLabs” folder must not be present just below the C drive. (C:\SiLabs)
- The “MG-801pro” folder must not be present just below the Program Files.
(C:\Program Files\MG-801pro)

In the case of the 64-bit PC, the “MG-801pro” folder must not be present in the Program Files (x86) folder.

(C:\Program Files(x86)\MG-801pro)

- The “SiLabs” folder must not be present just below the Program Files.
(C:\Program Files\SiLabs)

In the case of the 64-bit PC, the “SiLabs” folder must not be present in the Program Files (x86) folder.

(C:\Program Files(x86)\SiLabs)

3. The software has not been unzipped.

Immediately after downloading, the software has been compressed in the ZIP format. Some PCs allow you to view the inside of the folder in the viewer by double clicking the folder in the ZIP format. The software in this state cannot be installed. Be sure to use extraction software to unzip the software prior to installing it.

4. Others

This manual is provided to supplement the manual of MG-801pro.

It is subject to “Precautions” contained in section 7 there.